



PROVIDERS REPRESENTED:

Bergmann Center; Listening Ear; Crossroads Industries; Grand Traverse Industries, Indian Trails Camp; North Shores Center; Spectrum Community Services; Straits Area Services

PROVIDERS REPRESENTED:

Kim Rappleyea, Ann Friend, Brian Babbitt, Dominique Cook, David Hornibrook, Linda Kleiber, Emily Meeder-Ramirez, Amanda Cordova, Katie Lorence, Michael Wolf, Pam Krasinski-Wespiser; Cynthia Crumbaugh

Welcome and Introductions: Kim Rappleyea, Chief Operating Officer

Coming soon!

- Provider Survey-Tell us how we are doing! Watch for a quick survey in your email.
- In-Person Recipient Rights Class option beginning in July.
- Provider Module in NorthStar is coming soon. This module will allow all of us to track and receive contract documentation on an auto-timed cycle using NorthStar.
- Contracts: Contracts will still be monitored annually, but instead of our previous three-year cycle, we will be fully recredentialing, reviewing performance objectives, and issuing contract renewals on a two-year cycle.

Brian Babbitt – Chief Operating Officer – State Updates

Brian reviewed state legislature and MDHHS updates for behavioral health providers. He anticipates a slower summer legislative agenda. The legislature is currently focused on creating the annual budget with the Governor.

Brian also shared some major initiative that are in progress by MDHHS:

- [\(EVV\) Electronic Visit Verification](#) is already in place for those in self-determination arrangements; by this fall it is anticipated that services including CLS in non-AFC settings, respite and other code categories will also require the use of EVV to track the provision of services in real time. Currently plans are underway to determine if there is compatibility with EVV and North Star to aid in streamlined reporting.
- [\(CFAP\) Conflict Free Access and Planning is](#) an initiative driven by CMS but is not practical for rural areas. It requires different parties to provide the planning and the services. CMH's are in opposition to the implementation as currently planned by MDHHS as it will disrupt service delivery for our clients.
- A new [Michigan Child and Adolescent Needs and Strengths \(MichiCans\)](#) screening tool is being implemented by MDHHS to screen and assess children who are presenting to NCCMH for treatment. NCCMH was a pilot site for the initiative which is now being

rolled out and trained to the other CMHSPs. The tool will officially be implemented in October of this year.

Updates - Kim Rappleyea, Chief Operating Officer

Kim introduced two staff changes: Katie Lorence is now our Contract Manager and Amanda Cordova is now our Training Specialist.

Recipient Rights classes will continue to be taught by Amanda Cordova.

Angie Balberde, the Provider Network Manager, will be returning full time Mid-May, and the individual provider meetings will continue.

NON-LICENSED SETTINGS: It can be difficult to find documentation in the home: We request that you work with the Case Holders to have correct documentation present in the home for review and monitoring of services.

Finance Department: Dominique Cook, Reimbursement Supervisor

Time Studies must be completed within 30 days of a new placement and annually, ideally coinciding with the annual Plan of Service.

Monitor authorizations to prevent them from expiring. If the case worker is unresponsive to requests for more authorizations, please contact the reimbursement department.

The Link to the Provider Time Study on our website is:

[Provider Administrative Resources - North Country Community Mental Health \(norcocmh.org\)](https://www.norcocmh.org/Provider-Administrative-Resources)

Documentation of Training: Kim Rappleyea COO - IPOS Training Signature Sheets

Kim addressed IPOS training and details for the training form: <https://www.norcocmh.org/wp-content/uploads/2024/04/Guidelines-for-Proof-of-IPOS-Training-Form-Update-1.pdf>.

Keeping these training forms current is very crucial. The primary case-holder must provide the POS and initial supervisor training, then the supervisor can then train the staff. Every time there is an addendum or new POS, training must occur and be documented. Follow the online guidelines for completing the Proof of POS Training Form. We require that providers log all training for each employee we provide the "Para-Pro" sheet to log dates of hire and training. A copy of the supporting documentation must also be completed. MDHHS requires all training documentations to include the content of the training, the staff's name, the trainer's name, the date of the training, and if there is a test, the outcome (pass/fail) must be indicated.

If you need a copy of the Para-pro training form or would like the electronic version contact Linda Kleiber, lkleiber@norcocmh.org.

Mental Health Awareness Activities: Trenton Lee, Media and Communications Specialist

Trenton reviewed this month's activities for "May is Mental Health Awareness" month. He also talked about the success of the Autism walk in Boyne City. He noted that there are pictures of the Autism walk on NCCMH Facebook page.



The full events are listed on our website. The link is: [News - North Country Community Mental Health \(norccommh.org\)](https://www.norccommh.org/news). You may also follow NCCMH and find these events on: Facebook, Linked-in, and Instagram.

NEXT MEETING: IMPORTANT! DATE CHANGE:

Thursday, August 8, 2024

IN PERSON at the University Center followed by a Networking luncheon provided by NCCMH.

ARCHIVED PRESENTATION MATERIAL: <http://www.norccommh.org/provider-meetings/>

If you would like to hear about a specific topic at our quarterly provider meetings or wish to have staff from your program added to our invitation list, please email: providerrelations@norccommh.org and let us know!

**THANK YOU FOR PARTICIPATING IN OUR QUARTERLY PROVIDER MEETING.
VIRTUAL QUARTERLY PROVIDER MEETINGS WILL CONTINUE UNTIL NOTIFIED OTHERWISE.**

**NEXT QUARTERLY PROVIDER MEETING:
TUESDAY, AUGUST 6, 2024
UNIVERSITY CENTER
IN PERSON – LUNCHEON FOLLOWING
10 AM – 12 NOON**