



NORTH COUNTRY COMMUNITY MENTAL HEALTH

PROVIDER MEETING

Tuesday, November 6, 2018

University Center, Gaylord MI

I. Welcome and Introductions – Lani Laporte, NCCMH Contact Manager.

Network Updates:

II. HCBS – Brian Babbitt-Reviewed - (*Attachment A-HCBS Update.*)

- Transition Timeline, September 12, 2018 Letter sent out clarify MDHHS timeline of March 2019 and the CMS extension to March 2022.
- HSW Survey:
 - Out of compliance: All required CAP's have been completed and accepted by the NMRE.
 - Heightened Scrutiny (HS) – MSU made calls to verify answers to questions commonly answered in error and some providers may move to 'Out of Compliance' status based on those calls.
 - MSU will conduct desk audit for those remaining on the HS list.
 - MSU will conduct site visits if necessary.
- B3 Surveys
 - List of services that are Out of Compliance or on Heightened Scrutiny has been given to the NMRE.
 - Letters should go out to providers by the end of November.
- Resources: On website.
- Q & A: Is HS done on the size of the facility? **NO**

III. DCW Wage Increase–Rik Rambo (*See Attachment B – Advocacy Alert! handout*)

- The .50 increase that was incorporated last year will continue this year.
- There was a request for another 50-cent increase, but it was not approved.
- Another request for a .75 increase going into a supplemental Bill shortly.
 - Groups are advocating for funding \$2 over minimum wage.
- Attachment B – Advocacy Alert handout should be shared with all provider staff. Encourage all provider staff to contact their legislators to communicate the need for funding direct care staff wages.

IV. Training Reciprocity – Rik Rambo Training transfers from one facility to another. A plan has been approved but not implemented yet. Statewide Training Guidelines Work-Group documents are available at Improvingmypractises.org?

- Goal is to have access to free training. Meantime, Nov. 30th target to develop training to teach people how to use the vetting tool. Resources to begin vetting training curriculum after the first of the year.

V. Agency Organization - Stacey Chipman

- Marybeth has retired, and Andrea will be retiring soon. NCCMH has restructured to align staff and services with the communities they serve.
 - Breaking down silos- of care: mental illness, vs Developmental disabilities, vs substance use disorder... etc.
 - County based interdisciplinary teams
 - Improve integrated health.
 - Emily has a list of each team. (*See Attachment C - County Pods and Contact Information for NCCMH workers*).
 - Introduced Pam Krasinski-Wespiser (position), Emily Meeder Ramirez, living arrangements Manager.

VI. Clinical Training & Contact Info-Emily Meeder-Ramirez:

- Training on key topics offered at the Gaylord Offices. This information will be emailed to all providers and is relevant for a number of provider staff persons. Three training dates and different topics are offered.

VII. Safety Reminders & Updates: Linda Kleiber: How we register people for training is indicated on our website at www.norcocmh.org. Schedules for training are also listed on our website. *(See attachment D – Training Registration Update 10 30)*

- Training Registration form is being revamped.
- It will need to be filled out in completion.
- Staff must show up on time for training. Doors close on time and latecomers will not be able to attend.

VIII. Mark Becmer, PEM, NRP, Regional Coordinator, Region 7 Healthcare Coalition

- Reviewed Emergency planning and coordination functions.
- Offered Mega movers and Go Kits to providers.
- Provider Contact information: Work: 989-748-4975 and www.miregion7.com.

IX. Customer Grievances - Tiffany Kiper (Attachment E - PowerPoint presentation)

Customer Services: Medicaid beneficiary - Social security act, & federal.

X. Provider Scorecards –Lani Laporte’s

Please see *Attachment F – Provider Scorecard Procedures*.

Attachments

- Attachment A HCBS Update
- Attachment B Advocacy Alert!
- Attachment C County Pods and Contact Information for NCCMH workers
- Attachment D Training Registration Update 10 30
- Attachment E Overview of Grievances and Appeals
- Attachment F NCCMH Provider Scorecard Procedures

Provider Representations

Alternative Family Care AFC ; Alternative Services, Inc.; Beacon Specialized Living Services, Inc.; Bergmann Center Inc.; Child and Family Services/Third Level; Choice Autism Center, LLC; Crossroads Industries, Inc.; Erber AFC Home; Forman AFC Inc.-1 Oak; Grand Traverse Industries, Inc.; Kennedy Manor; Mid-Michigan Specialized Residential LLC; Rapid River AFC; Safehaus, Inc.; Seasons of Life AFC Home LLC; Spectrum community Services; Straits Area Services, Inc.; Summertree Residential Center, Inc.

NEXT MEETING DATE: Please mark your calendar! Future Quarterly Provider Meetings are scheduled for the University Center - Gaylord on these dates:

- February 5th, 2019
- May 14th, 2019
- August 13th, 2019
- November 5th, 2019